**🔌 Issue: Laptop Not Charging**

**💡 Problem:**

Your laptop is plugged in, but the battery icon shows **“Not Charging”**, or the battery percentage isn’t increasing.

**🛠️ Try These Steps:**

**✅ Step 1: Check the Basics**

* Make sure the power cable is **firmly connected** to both the laptop and the wall socket.
* Try a **different socket** to rule out power supply issues.

**✅ Step 2: Inspect the Charger & Cable**

* Look for **any signs of damage** (fraying, bends, or burn marks).
* If possible, try using **another compatible charger** to see if the laptop starts charging.

**✅ Step 3: Restart with Charger Plugged In**

* Shut down the laptop completely.
* **Plug in the charger**, then turn the laptop back on.
* Sometimes, restarting refreshes the power circuit inside.

**✅ Step 4: Check Battery Health**

* Check **Settings → System → Power & Battery** for any battery health warnings.

**✅ Step 5: Let it Cool**

* If the laptop is overheating, it may **temporarily disable charging** to protect itself.
* Let it rest for 15–20 minutes in a cool space before trying again.

**🧑‍🔧 Still Not Charging?**

If none of the above works, your battery or charger might need a replacement. Please contact **Ention Support**.